



Glint Accessibility Conformance Report

WCAG Edition

(Based on VPAT[®] Version 2.5Rev)

Name of Product/Version: Glint by Ner Chat

Report Date: Nov 11, 2025

Product Description:

Glint by Ner Chat Inc. is a web-based platform used by educators, speech-language pathologists, and therapy professionals to create and share personalized visual supports, communication boards, and learning materials. The platform uses AI to suggest symbols and templates, helping users quickly design visuals that support students with communication or learning needs.

Glint runs in modern web browsers and supports both desktop and tablet use. Users can create boards, edit templates, export visuals as printable files, and share links with others. Audio playback is available through user-initiated text-to-speech, and all navigation, editing, and sharing features are keyboard-operable.

Contact Information:

Accessibility contact – Scott Soifer scott@nerchat.com

Notes:

This report evaluates Glint as of Nov 11, 2025. Accessibility of future versions may differ as updates are released.

Evaluation Methods Used:

Testing was performed using a combination of manual and automated accessibility checks on Glint’s primary web interfaces, including the Dashboard, Board Builder, Login, and Settings pages. Automated evaluations were completed using axe DevTools and the WAVE browser extension, supplemented with manual keyboard navigation and VoiceOver screen-reader testing.

Some internal or infrequently used pages were not included in this initial review cycle, as they are not part of the primary user workflows for educators or students. Accessibility of those pages will be verified during future audits.

Testing was performed on Chrome Version 142.0.7444.135 (arm64) – (macOS Tahoe Version 26.0.1).

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)
Web Content Accessibility Guidelines 2.1	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)
Web Content Accessibility Guidelines 2.2	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.

- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	All icons/images have descriptive alt text or aria-label.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	No stand-alone audio or video content.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	No prerecorded videos with audio.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	No multimedia requiring description.
1.3.1 Info and Relationships (Level A)	Supports	Proper headings, labels, and semantic HTML used.
1.3.2 Meaningful Sequence (Level A)	Supports	Reading order matches visual order.
1.3.3 Sensory Characteristics (Level A)	Supports	Instructions don't rely solely on color/position (i.e. aria text does not say "click the red button")
1.4.1 Use of Color (Level A)	Supports	Color not sole means of conveying info.
1.4.2 Audio Control (Level A)	Supports	Users can trigger audio manually; no auto-play. Voice output is user-initiated, and speech rate/voice can be customized.
2.1.1 Keyboard (Level A)	Supports	Full navigation and actions work with keyboard only.
2.1.2 No Keyboard Trap (Level A)	Supports	Focus can always move away via keyboard.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Supports	No single-key shortcuts used.
2.2.1 Timing Adjustable (Level A)	Supports	No session timeout or can be extended.
2.2.2 Pause, Stop, Hide (Level A)	Partially Supports	Carousel pauses on hover but lacks a dedicated pause/stop control; it auto-advances infinitely.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	No flashing content.
2.4.1 Bypass Blocks (Level A)	Supports	Skip-links present
2.4.2 Page Titled (Level A)	Supports	Each page has a unique descriptive title.
2.4.3 Focus Order (Level A)	Supports	Focus follows logical order.
2.4.4 Link Purpose (In Context) (Level A)	Supports	Links have meaningful text.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Partially Supports	Most actions use single-tap gestures; drag-and-drop symbol arrangement currently lacks a single-pointer alternative.

Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Partially Supports	Some drag/drop actions (e.g., moving items into folders) cannot be canceled mid-action or performed without drag.
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	Visible label matches accessible name.
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not Applicable	No motion/tilt inputs.
3.1.1 Language of Page (Level A)	Supports	<html lang="en"> defined.
3.2.1 On Focus (Level A)	Supports	No unexpected changes on focus.
3.2.2 On Input (Level A)	Supports	Input changes don't trigger unexpected context changes.
3.2.6 Consistent Help (Level A 2.2 only)	Supports	Help available consistently (FAQ/help icon).
3.3.1 Error Identification (Level A)	Supports	Form errors identified with text.
3.3.2 Labels or Instructions (Level A)	Supports	Inputs clearly labeled or have placeholders.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	Repeated info auto-populated where possible.
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply	Supports	Valid HTML; passes automated check.
4.1.2 Name, Role, Value (Level A)	Partially Supports	Automated axe scans revealed a few missing ARIA labels and nested interactive elements. These do not block main functionality and will be remediated.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	Glnt contains no live-streaming audio or video content.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	No prerecorded multimedia with audio.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	Interface works in portrait and landscape on tablets.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	Form fields use native HTML inputs and labels that expose autocomplete purpose.
1.4.3 Contrast (Minimum) (Level AA)	Supports	Text contrast ≥ 4.5:1; large text ≥ 3:1.

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA)	Partially Supports	Text remains readable and functional when zoomed to 200%, though certain layout elements compress due to the interface being optimized for larger displays. A separate mobile app is being developed to ensure full accessibility on smaller viewports.
1.4.5 Images of Text (Level AA)	Supports	Text is rendered with web fonts, not images.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	Content reflows without horizontal scroll on 320 px width.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	Icons and focus indicators meet 3:1 contrast.
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	Tested with CSS overrides per WCAG 1.4.12; no loss of content or functionality.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	Hover tooltips and menus disappear appropriately when focus or pointer moves away. Content remains visible while hovered or focused, consistent with expected behavior.
2.4.5 Multiple Ways (Level AA)	Supports	Pages reachable via navigation menu and search.
2.4.6 Headings and Labels (Level AA)	Supports	Headings are descriptive and hierarchical; labels match input purpose.
2.4.7 Focus Visible (Level AA)	Supports	All interactive elements show clear focus outline.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	Floating panels don't cover focused elements.
2.5.7 Dragging Movements (Level AA 2.2 only)	Partially Supports	Drag-and-drop actions for symbols lack keyboard equivalent.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	Tap targets $\geq 24 \times 24$ px for touch screens.
3.1.2 Language of Parts (Level AA)	Supports	The primary interface language is English. Users may create boards or visual supports in other languages, but all UI components and interactions are in English. Multilingual content does not require additional lang tagging within the interface.
3.2.3 Consistent Navigation (Level AA)	Supports	Global navigation bar remains consistent across pages.
3.2.4 Consistent Identification (Level AA)	Supports	Icons and buttons keep same label and function site-wide.
3.3.3 Error Suggestion (Level AA)	Supports	When users submit incomplete or invalid information

Criteria	Conformance Level	Remarks and Explanations
		(e.g., missing required text fields or invalid email), Glint displays contextual error messages explaining the issue and how to fix it.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	Glint does not involve legal commitments, financial transactions, or irreversible data submissions. Users can always review and confirm content before saving or sharing.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	Glint supports standard username / password authentication as well as single-sign-on options via Google Sign-In and Clever. All login methods rely on accessible, keyboard-operable interfaces and do not include CAPTCHAs, drag-and-drop, or memory-based challenges. Browser autofill and password managers are supported.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Supports	Glint displays non-modal toast messages in the lower-right corner to confirm actions such as saving, exporting, or encountering an error. These toasts remain visible for about 5 seconds and do not take keyboard focus. Each toast uses role="status" or aria-live="polite" so screen readers announce the message automatically without interrupting the user's workflow.

Future Work Note:

Ner Chat Inc. maintains an accessibility roadmap to address partially supported criteria and welcomes user feedback.

Legal Disclaimer (Company)

The information in this Accessibility Conformance Report represents a good-faith effort by Ner Chat Inc. to accurately describe the accessibility status of Glint as of the report date. This report is not a legally binding statement of conformance but an informational

resource for procurement and compliance purposes. Ner Chat Inc. continuously evaluates and enhances accessibility features in subsequent product updates.

Appendix: Sample Accessibility Conformance Tests

These are sample screenshots and summaries from accessibility evaluations conducted on various Glint pages using axe DevTools and other verification tools. The tests were performed on key user-facing pages, including the main page, library, templates, and editing views. They demonstrate automated and manual checks verifying compliance with WCAG 2.1 and 2.2 (Level A and AA) success criteria.

Each test sample shows detected issues, if any, and confirms that no critical accessibility barriers were present in the primary user workflows. Additional manual keyboard and screen-reader testing were also performed to ensure that interactive components and navigation elements are perceivable, operable, and understandable.







